



## Exhibition Place

### **Item No. 2**

### **CONGRATULATIONS MOTION**

**Moved by:** Mark Grimes, Chair

**Seconded by:** Hugh Mansfield, Vice-Chair

The Chair and the Members of the Board of Governors of Exhibition Place, Management and Staff unanimously recognize, applaud and acknowledge Angelo Pacheco of Cleaning Services, as the “Employee of Year” for his outstanding contributions to Exhibition Place and its Programs; his work ethic; his personality; and always going “above & beyond” the call of duty to deliver excellent customer service.

The Employee Recognition Program, launched in January 2011, had as its mandate the commitment of Exhibition Place and all our employees to continuous improvement to consistently offer customer service that exceeds expectations and to treat others as we would like to be treated.

Throughout 2012, the Excellence in Action initiative recognized 452 nominations, compared to 397 in 2011, across the grounds for excellent customer service and Angelo Pacheco was selected the most deserving Employee of the Year of this annual Award.

Members of the Board, Management and Staff applaud and congratulate Angelo!