

March 13, 2010

ACTION REQUIRED

To: The Board of Governors of Exhibition Place

From: Dianne Young, Chief Executive Officer

Subject: **Toronto Emergency Medical Services - Provision of Medical Services**

Summary:

This report seeks approval of an agreement between the CNEA and Toronto Emergency Medical Services (Toronto EMS) for the 2010, 2011 and 2012 CNE's.

Recommendations:

It is recommended that the Board:

- (1) Approve a three-year agreement between the CNEA and the Toronto EMS for the provision of all medical services as outlined in this report and on such terms and conditions satisfactory to the CNEA General Manager and the CNEA Solicitor; and**
- (2) Direct that the confidential report contained in Attachment 1 to this report not be released publicly in order to protect the competitive position and future economic interests of the CNEA and the Board.**

Financial Impact:

Funding for the provision of these medical services is allocated annually in the CNEA operating budget, therefore there are no negative budget implications.

Decision History:

Pursuant to the CNEA by-laws, if an agreement term exceeds one year it requires approval by the Board of Governors of Exhibition Place. At its meeting of March 4, 2010, the Board of Directors of the CNEA considered and recommended this report for approval by the Board.

Issue Background:

Since its inception, Toronto EMS has always provided medical services to the CNE. In the late 1990's, the CNE also engaged Toronto EMS to operate the CNE Emergency Medical Centre during the annual fair. Previously this centre was operated by a group of physicians who were limited to the services that could be provided at any walk-in medical clinic.

Comments:

The CNE is similar to a large town or small city. Visitors unfortunately have situations arise where they require medical attention and in some cases immediate medical treatment. The service provided by Toronto EMS is excellent, the comfort and care that they provide to our patrons in a time of need is superior and adds to enhancing the overall customer experience at the CNE.

The current EMS services provided to the CNE in 2009 and proposed to be provided by EMS as part of the three-year agreement are as follows:

- operation of the Emergency Medical Centre
- provision of ALS (advanced life support) paramedics and vehicles
- provision of BLS (basic life support) paramedics and vehicles
- provision of Bike Medics, dispatch staff and supervisory staff.
- supervision of the additional services provided by St. John's volunteers
- provision of all medical supplies and equipment

For these medical services provided by EMS, the CNEA will:

- pay the fee outlined in the Confidential report attached; and
- recognize EMS as the primary medical services provider to the CNE

During the 2009 CNE, Toronto EMS responded to a total of 692 calls. Of this number just over 8% were transported off-site to hospital for medical care, 8% were treated at the CNE Emergency Medical Centre and the remainder were treated and released. On average Toronto EMS handles just under 40 calls per day, with the busiest day experiencing 84 calls and the lowest daily call volume being 18. The types of medical emergencies range from bug stings, injuries from trips and falls, previous medical conditions and participation injuries. Toronto EMS staff also provides input to the CNE with respect to emergency planning and crisis management.

Toronto EMS and CNE staff is of the opinion that this is an equitable arrangement, given that the CNE does provide Toronto EMS with space to promote their services and recognizes the work of Toronto EMS on a special day each year. It would be the expectation that Toronto EMS day at the CNE would continue similar to previous years.

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