



Exhibition Place

Item No. 20

October 3, 2011

FOR INFORMATION ONLY

To: The Board of Governors of Exhibition Place

From: Dianne Young, Chief Executive Officer

Subject: **City of Toronto Core Service Review – Report from City Manager**

Summary:

Further to the information provided to the Board at its meeting on August 5, 2011, the City of Toronto Executive Committee at its meeting of July 28, 2011 referred the report on the Core Service Review undertaken by the City of Toronto and its consultant KPMG for all City agencies, boards, commissions and departments to the City Manager. Attached as Appendix A to this report is the relevant sections of the City Manager's response to the KPMG report relating only to Exhibition Place and the Board of Governors of Exhibition Place.

Financial Impact:

There is no financial implication arising from this report.

Decision History / Issue History:

At its meeting on April 12 and 13, 2011, City Council approved the report, *Service Review Program, 2012 Budget Process and Multi-Year Service Planning Process* and requested the City Manager to report the findings of the Core Service Review (of all City agencies, boards, commissions and departments) in preparation of the 2012 Budget Process to the applicable Standing Committee.

At its meeting on July 28, 2011, the City Executive Committee had before it a report from its consultant KPMG which provided recommendations with respect to the services delivered by Exhibition Place.

At its meeting of September 19, 2011, the City Executive Committee had before it a report from the City Manager addressing all the KPMG recommendations which City Manager report was approved by City Council at its meeting of September 26, 2011.

Comments:

To remind the Board, the first step to the Core Services Review was for Exhibition Place to work with the City of Toronto Finance Planning Department to Map Services delivered by Exhibition Place. This exercise included all senior managers for the 4 Program Areas: Exhibition Place, Allstream Centre, BMO Field and CNEA. Another part of this Services Mapping was to reformat the 2012 Operating Budget to coincide with the Services Mapping profile. Both of these documents were used by KPMG in its Core Service Review process which was led through the City's Corporate Planning area.

Public meetings were then held across Toronto with KPMG in attendance and at each of these meetings residents considered each service area and provided their input on the “core” nature of these services as ones to be delivered by the City.

The KPMG report then consolidated all comments and in the case of Exhibition Place, reported its findings to the Executive Committee which then referred the document to the City Manager for his reply to all the KPMG options.

In his September 9, 2011, report the City Manager has made two recommendations related to Exhibition Place which are as follows:

- Request the City Manager, in consultation with the CEO of Exhibition Place, to negotiate and report on the agreement for separation and governance arrangements between Exhibition Place and the Canadian National Exhibition Association (CNEA). Recommendation 3(a) on page 7 of the City Manager’s report.
- Request the Exhibition Place Board of Governors to prepare a development plan for Exhibition Place to increase annual revenues, and report back to Executive Committee in early 2012. Recommendation 4 on page 7 of the City Manager’s report.

Appendix C to the City Manager’s report was the Public Input on the Core Service Review and KPMG Opportunities. The attached document includes only those comments received with respect to Exhibition Place.

Appendix D of the City Manager’s report was the list of KPMG Opportunities and the City Manager’s Recommended Action for each of the three opportunities. (Page 10 & 11 of Appendix D to the City Manager’s report).

The City Manager recommendations noted above were subsequently adopted by City Council at its meeting of September 26, 2011.

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Submitted by:

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