

Shared Services Project

Update to the
**Exhibition Place
Board of Governors**

December 04, 2015

What is the Shared Services Project?

- Aims to reduce duplication between the Agencies and the City
- Goals:
 - Cost savings
 - Service Improvements



Exhibition Place



Insurance
Facilities Management
Fleet Services
Human Resources
Information Management
Information Technology
Materials Management
Pension & Payroll Administration
Purchasing
Real Estate Services
Internal Audit

Existing Shared Services

Exhibition Place and the City were collaborating in many areas before the Shared Services Study

- Fleet
- Human Resources
- Information Technology
- Insurance
- Legal
- Parking
- Purchasing
- Real Estate

Project Update

Short-Term Opportunities

Of 9 recommendations, we expect 8 to be complete by mid-2016:

- Learning	- Quality Assurance
- Health & Safety	- TPA Insurance
- Internal Audit	- TTC Insurance
- FOI Submission	- Lessor Services

Long-Term Opportunities

Of 8 recommendations, we expect 3 to be complete by mid-2016:

- Develop a joint collective bargaining strategy
- Change management centre of excellence
- Include the agencies in a plan to transition to managing digital records

IT & Purchasing

- Taking an iterative approach to implementation
- Increasing collaboration while assessing business case for moving forward
- First Step for IT - Enterprise Partnership
- First Step for Purchasing - Cooperative Purchasing Group

Benefits Achieved

- Fuel Purchases / Hedging: \$27.5M
- 400% increase in Joint Contracts in 3 years
- Culture shift
- Increased collaboration
- Benefits will increase with time

Questions