

61. Accessibility for Ontarians with Disabilities Act, 2005 (AODA)

Tenderers are reminded to further review this subject of AODA legislation in the City's website and ensure to comply with all external and features of this Act in all work related to this project.

For Accessibility Standards and Customer Service Training Requirements, the Tenderer must ensure that all deliverables conform to the requirements of the AODA, 2005. The Tenderer shall require all applicable personnel (including those of its subcontractors) to fulfill the training requirements set out in the City's policy on Accessible Customer Service Training Requirements for Contractors, Consultants and other Services Providers. For a copy of the City of Toronto requirement, visit the website at

<http://www1.toronto.ca/wps/portal/contentonly?vgnextoid=aa2f637314522410VgnVCM10000071d60f89RCRD&vgnextfmt=default>