

TROUBLESHOOTING

Exhibition Place VR Tour Troubleshooting

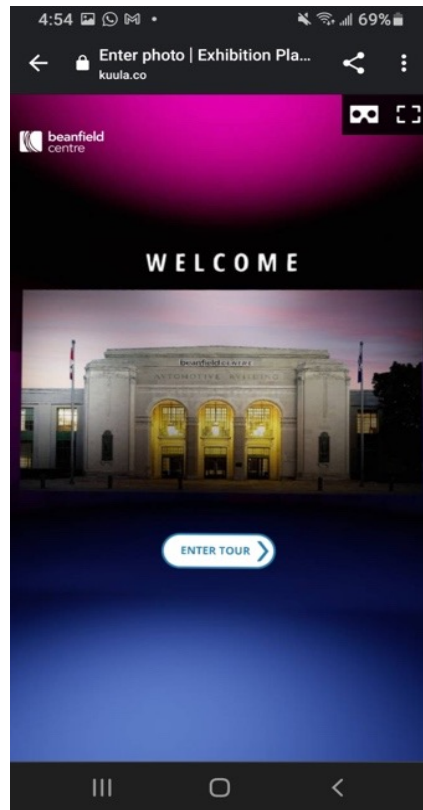
ANDROID PHONES

For best results use Chrome Browser

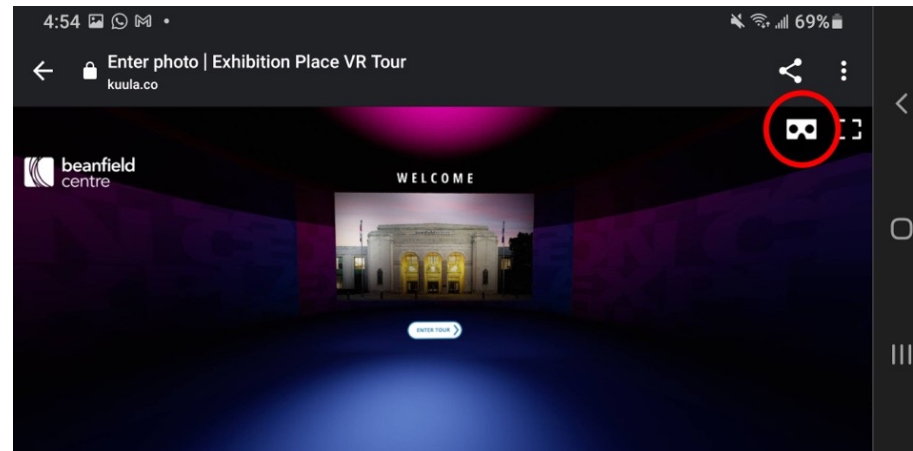
Be sure to set your phone to landscape mode and press the viewer button (goggle icon)

Insert your phone into the viewer and begin tour

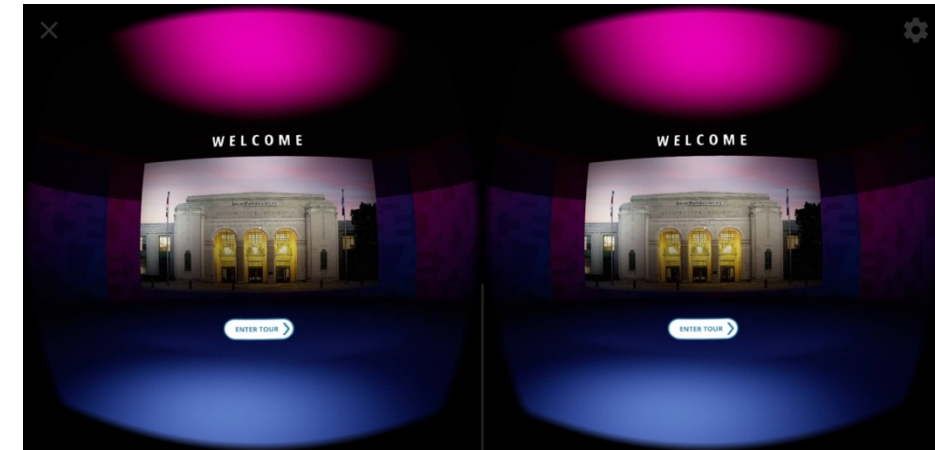
STEP 1



STEP 2



STEP 3



IPHONES

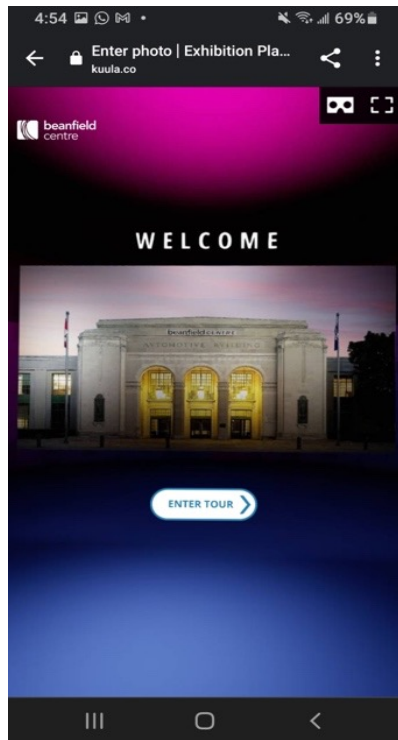
Step 1) For best results use Safari Browser

Step 2) Be sure to set your phone to landscape mode

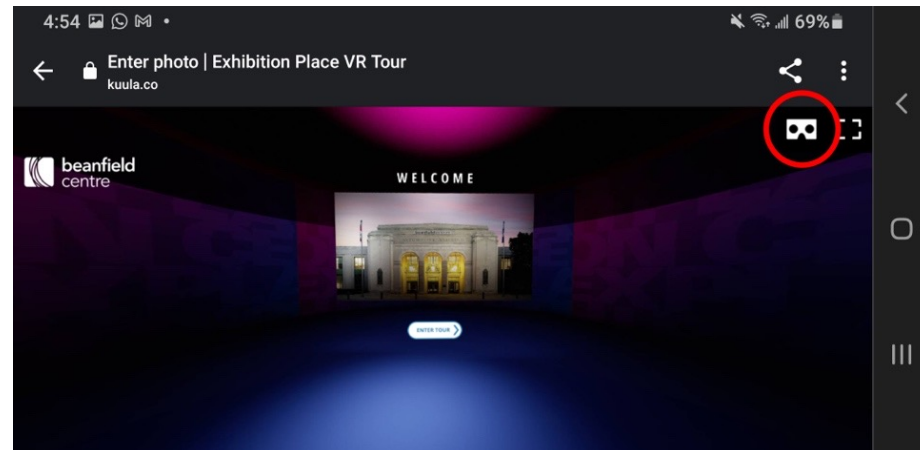
Step 3) For the best viewing experience on an iPhone, you must minimize the Toolbar in Safari.

Step 4) To enter VR mode, press the viewer button (goggles icon)

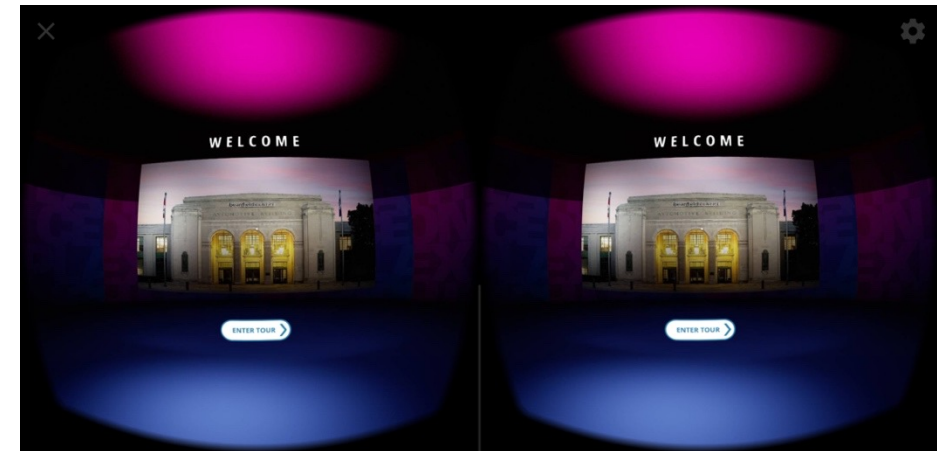
STEP 1



STEP 2



STEP 3

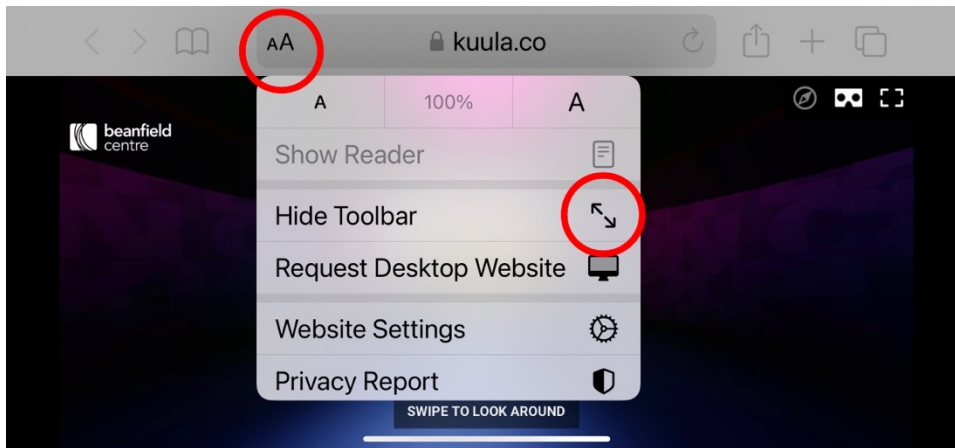


IPHONE TOOL BAR

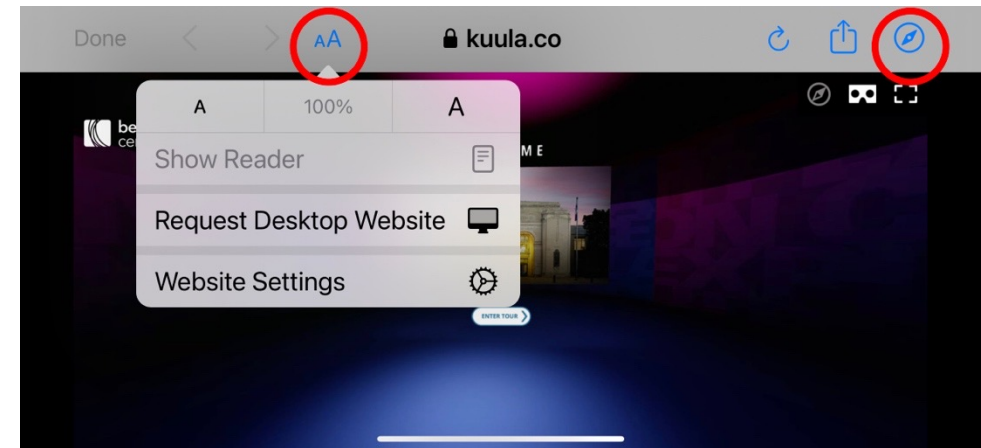
Step 1) To minimize the tool bar press the 'AA' icon top left to reveal the options menu

Step 2) If the Hide Toolbar button (2 diagonal arrows icon) does not appear press the circle icon button top right.

STEP 1



STEP 2

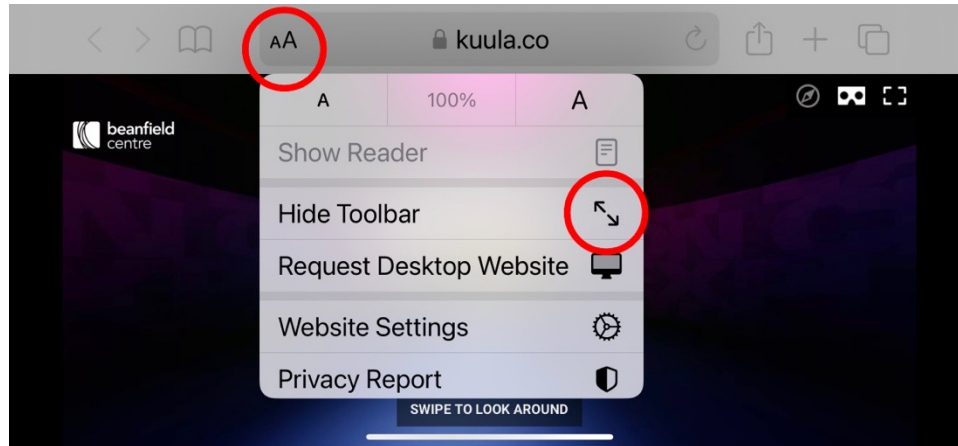


IPHONE TOOL BAR

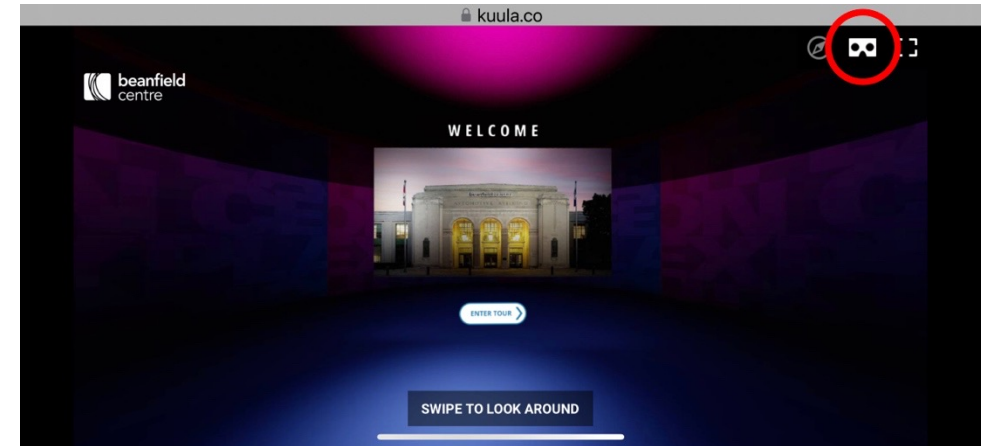
Step 3) This will redirect to an identical page, then press the 'AA' icon button and the Hide Toolbar button should be available. Press the Hide Toolbar button (2 diagonal arrows icon)

Step 4) To enter VR mode, press the viewer button (goggles icon)

STEP 3



STEP 4

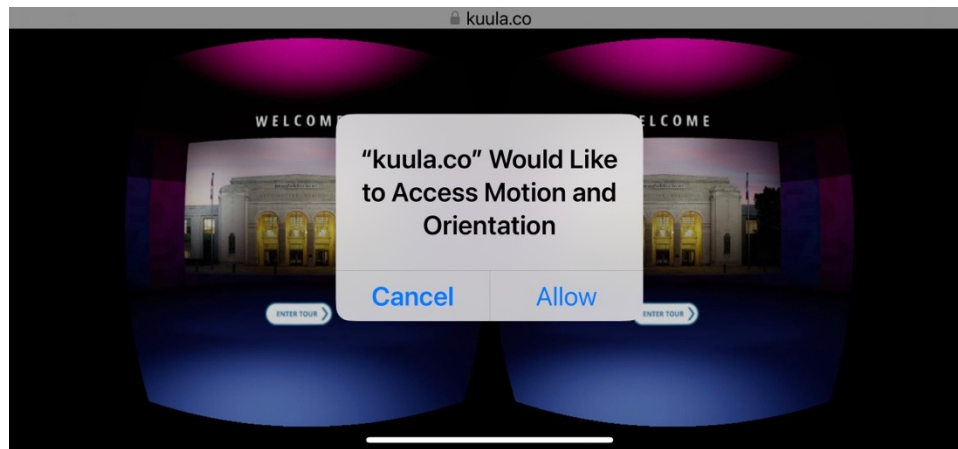


IPHONE TOOL BAR

Step 5) Allow access to motion and orientation

Step 6) Insert the phone in the cardboard viewer and begin tour

STEP 5



STEP 6

